



Identity Protect

By Cloud9 Security

Secure your digital identities

In today's rapidly evolving digital landscape, your organisation's identities are the new security perimeter. **Identity Protect**, developed by our Microsoft Cloud security specialists, transforms your identity security from a potential vulnerability into your strongest defence, ensuring your digital identities become gatekeepers rather than gateways. Meaning you're free to harness the full potential of the Microsoft Cloud while ensuring ironclad security and compliance.

What is Identity Protect?

Identity Protect is our comprehensive Identity and Access Management (IAM) solution built on Microsoft Entra ID (formerly Azure AD). Covering Conditional Access policies, Multi-Factor Authentication and Privileged Identity Management, Identity Protect addresses the critical question: *"How do I secure my staff's identities and ensure that the right people have access to the right resources?"*.

Benefits



Enhanced security

Implement a Zero Trust security model for identities, significantly reducing the risk of unauthorised access and data breaches.



Compliance

Helps meet regulatory standards like GDPR, HIPAA, PCI-DSS, and Cyber Essentials, avoiding potential fines and reputational damage.



Flexibility

Adaptive access controls that evolve with your business, ensuring security measures don't hinder productivity or growth.



Visibility

Comprehensive audit trails and monitoring capabilities, providing clear insights into access patterns and potential threats.



Efficiency

Streamlined access management reduces IT overhead, freeing up resources.



Optimisation

Get more value from your existing Microsoft licenses by leveraging advanced security features.

Key deliverables

Multi-factor Authentication (MFA) management

Migrated policies

Microsoft Entra ID legacy policy settings migrated to unified management with the Authentication methods policy.

In March 2023, Microsoft announced the deprecation of managing authentication methods in the legacy multifactor authentication and self-service password reset (SSPR) policies. Beginning September 30, 2025, authentication methods can't be managed in these legacy MFA and SSPR policies.

Authentication methods configured

Configured methods to meet goals for user experience and security to support a wide variety of sign-in scenarios.

MFA review workshop

MFA usage, failed attempts, and compliance monitored and reported on during a workshop.

Conditional access

Baseline Policy Set

A baseline policy set that ensures a robust level of protection for users across the organisation.

Policy Recommendations

Conditional Access policies recommendations to enhance security without disrupting user experience, based on access patterns and user behaviour.

Risk-Based Conditional Access

Conditional Access Policies configured with fine-grained analysis based on user location, device health, user risk score, and app sensitivity (Entra ID P2 licensing required).

Password policies

Password expiry configured

Appropriate password expiry policies configured for your organisation based on the environment.

Self-Service Password Reset (SSPR)

Optimised configuration of SSPR.

Enterprise applications

Application review

A report detailing all applications registered with Entra in the organisation and their recent usage

Consent and approval

Process for consent and approval for any new applications in the organisation

Privileged Identity Management (PIM) *Optional*

Just-in-Time (JIT) access

JIT privileged access enabled for administrators and high-risk roles, ensuring that users only have elevated permissions for a limited time window (Entra ID P2 licensing required).

Least privileged principle

Admin role assignment following the least privileged principle to ensure that your administrators can accomplish their work with the least amount of privilege assigned to their account.

Access governance and compliance *Optional*

Access reviews

Automated review process for all your admin permissions (Entra ID P2 licensing required).

Admin approval workflow

Workflow ensuring review of admin permissions is followed (Entra ID P2 licensing required).



"Since working with Cloud9 Security on our Identity and Access Management, our organisation has seen a transformative improvement in our identity security. Their tailored approach ensured seamless integration with our Microsoft environment, significantly enhancing protection against unauthorised access while streamlining user access management. We're now confident in both our compliance and the robustness of our identity security framework."

Dieter Pfeiffer, Head of IT, Wood Thilsted

Implementation process

Our Microsoft Cloud security specialists follow a comprehensive process, adhering to Microsoft best practices, to deliver Identity Protect:



Pricing

Starting from £4,900 excluding VAT, depending on individual requirements. We'd be delighted to provide you with a tailored proposal following a discovery call.

Prerequisites

- Microsoft 365 licencing (Business Premium or E3/E5 recommended for full security features).
- Company size over 25 people for our standard offerings: Ensures our solutions provide optimal value for your organisation.
- Entra ID P2 licences required for some deliverables, as indicated above

Why Choose Cloud9?

- **Microsoft Cloud Security Specialists:** Deep expertise in Microsoft security solutions, ensuring you get the most out of your investment.
- **UK-Focused:** Understanding of local compliance and business needs, tailoring solutions to the unique requirements of UK SMEs.
- **Proven Track Record:** High client satisfaction scores and successful implementations across various industries and company sizes.
- **Holistic Approach:** We align security with your broader IT and business strategy, ensuring a cohesive and effective security posture.
- **Ongoing Support:** Option to progress to Escalate by Cloud9, our escalation service delivered by our cloud security experts for continued assistance, providing peace of mind and rapid response to any issues.

Get Started

Safeguard your first line of defence today. Contact us to schedule a free discovery call and find out how Identity Protect by Cloud9 can secure your digital identities.

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